

## False Alarm Fines

Effective July 1, 2005, an Alarm Owner or Alarm Operator shall be subject to fines, warnings or revocation of an Alarm Permit depending on the number of False Alarm Dispatches emitted from an Alarm System within a twelve-month period based upon the following schedule:

<u>False Alarm Dispatches</u>	<u>Action Taken</u>	<u>Fines</u>
1	On site written notice and warning letter #1	0
2	On site written notice and warning letter #2	0
3	On site written notice	\$45.00
4	On site written notice and warning letter	\$90.00
5	On site written notice and revocation of permit	\$90.00

In addition, any operator of a non-permitted alarm system (whether revoked or never acquired) will be subject to a citation and assessment of a ninety dollar (\$90.00) fine for each False Alarm Dispatch, in addition to any other fines. The Alarm Administrator may waive this additional fine for an Alarm System if the Alarm Owner upgrades the system to incorporate a CP - 01 compliant Control Panel or some other electronic means of verification.

Alarm Dispatch Requests, caused by actual criminal offense or which evidence a criminal attempt shall not be counted as False Alarm Dispatches

This Ordinance shall take effect on March 15, 2005.



## THE CITY OF HARTFORD

Eddie A. Perez, Mayor



To obtain an Alarm Permit application, contact

City of Hartford  
Department of Emergency Services & Telecommunications  
50 Jennings Road  
Hartford, Connecticut 06120

Phone: 860-527-6300

Fax: 860-722-6179

Website:

<http://www.hartford.gov/EmergencyServices/default.htm>

Department of Emergency Services &  
Telecommunications

## FALSE ALARM ORDINANCE



## **Definitions**

**Alarm Administrator** means the individual designated by the Mayor to issue permits and enforce provisions of this section.

**Alarm Condition** means a dangerous or unwanted condition sensed by an Alarm System such as intrusion, fire or hold-up and which requires a city emergency service response from police or fire personnel.

**Alarm Dispatch Request** means a notification to the police by the Alarm Monitoring Company that an alarm, either manual or automatic, has been activated at a particular alarm site.

**Alarm Operator** means an individual, company or corporation that is responsible for activation or deactivation of alarm unit signals, but does not monitor alarm unit signals.

**Alarm Owner** and/or Alarm User means an individual, company or corporation that is the owner, operator or user of an Alarm System or the permittee with the city.

**Alarm Permit** means authorization granted by the Alarm Administrator to an Alarm User to operate an Alarm System.

**Alarm Site** means a single premises or location served by an Alarm System, or systems. Each location, if served by a separate Alarm System in a multiunit building or complex, shall be considered a separate Alarm Site.

**Alarm System** means any mechanism, equipment, or device which is designated to detect an unauthorized entry into any building or onto any property, to direct attention to a robbery, burglary, or other emergency in progress, or to signal the above occurrences either by a local or audible alarm or by transmission of a signal to a remote location.

**False Alarm** means any alarm signal which causes an emergency response to the location of the alarm which is caused by mistake or misuse or malfunction, or unintentional activation caused by flaw or defect in design, installation, maintenance or equipment of the Alarm System. Specifically excluded from this definition are acts of God or nature such as wind and rain storms, earthquakes, tornadoes, hurricanes, electrical storms or power failures.

**Verify** means an attempt by the Alarm Monitoring Company, or its representative, to contact the Alarm Site and/or Alarm Owner by telephone and/or other electronic means, whether or not actual contact with a person is made, to determine whether a burglar alarm signal is valid. A second call may be made to established contacts to further attempt verification.

## **Registration Permit**

### **Existing Alarm Systems.**

Within ninety (90) days of the effective date of this section, any Alarm Owner or Alarm Operator must apply for an Alarm Permit to operate an Alarm System in the city of Hartford. The Alarm Owner or Alarm Operator shall apply for such Alarm Permit to the city's Alarm Administrator. Every Alarm Owner or Alarm Operator shall be responsible for registering and obtaining an Alarm Permit from the Alarm Administrator to operate an Alarm System. All such Alarm Permits shall expire 12 months after being issued. The Application should be on a form provided by the Alarm Administrator. A permanent registration number shall be assigned to each Alarm System and the cost of registration shall be \$15.00. An Alarm Installation Company may purchase blocks of registration numbers on behalf of its Alarm Owners from the city of Hartford and assign them to the Alarm Systems in existence. An Alarm Installation Company may submit completed alarm registration forms to the Alarm Administrator for the Alarm Owner.

It shall be the responsibility of the Alarm Monitoring Company or the Alarm Owner or Alarm Operator to notify in writing the Alarm Administrator of any changes in the information contained in the current registered Permit on record within ten (10) working days of any changes. The fine for not registering the Alarm System shall be ninety-nine (\$99.00).

## **New Alarm System Installations**

After the effective date of this section, applications for installation of new Alarm Systems must be obtained prior to the installation of an Alarm System as defined in this section. The Alarm Owner or Alarm Operator shall apply for such Alarm Permit to the city's Alarm Administrator. Every Alarm Owner or Alarm Operator shall be responsible for registering and obtaining an Alarm Permit from the Alarm Administrator to operate an Alarm System. All such Alarm Permits shall expire 12 months after being issued. The application shall be on a form provided by the Alarm Administrator. A permanent registration number shall be assigned to each Alarm System and the cost of the registration shall be \$15.00. An Alarm Installation Company can purchase blocks of registration numbers on behalf of their Alarm Owners from the City of Hartford and assign them to the Alarm Systems being installed. An Alarm Installation Company may submit completed Alarm Registration forms to the Alarm Administrator for the Alarm Owner.

It shall be the responsibility of the Alarm Monitoring Company or the Alarm Owner or Alarm Operator to notify in writing the Alarm Administrator of any changes in the information contained in the current registered Permit on record within ten (10) working days of any changes. The fine for not registering the Alarm System shall be ninety-nine (\$99.00).

In addition to applying for an Alarm Permit to operate an Alarm System, the Alarm Installation Company must also obtain an electrical permit from the City of Hartford. The electrical permit number shall be listed in the appropriate space on the Alarm Permit registration form.